



## EMPLOYEE PROFILE

### LYNN KUYKENDALL VP. COMMUNICATION - DX

Given Lynn Kuykendall's extensive background in customer service, it is not surprising that she emerged as a top-notch MFC Senior Account Executive in a relatively short period of time. October 2023 marked 10 years for Lynn at MFC and she excels at dispensing valuable and helpful information to dealers on a variety of topics. On any given day, Lynn can be equally adept at quoting curb & gutter, answering Speed Screed setup questions and explaining the difference between straight and radius ploy forms.

You see, Lynn's customer service training started at the tender age of 13 when she began helping her older sister at a specialty balloon shop. Lynn continued working at various jobs during her high school years as well as in college while earning her B.A. degrees in Business Administration and Business Management. After college, and before arriving at MFC, Lynn was employed for 14 years at two large Milwaukee area corporations in Customer Service, Marketing & Sales positions.

In addition to assisting dealers and contractors, Lynn is also a key part of the MFC communications team. Promoted to VP Communications - DX in 2023 she is responsible for electronic and print communications including dealer and contractor e-blasts, website updates and maintenance, printed materials including literature and service manuals and of course, our Form To Finish newsletter.

Lynn and her husband Jon, of 22 years, have two sons; Jaxon (21) and Cole (15). Between thier two puppies Remington & Blu, kayaking, paddle boarding and developing a knew passion of traveling to explore state and national parks, its safe to say they lead a very active lifestyle.